



Returns and exchange policy

In the event that you need to return or exchange product, please contact Customer Service and note the following:

Product Sold

Upon our receipt of the returned product, we will replace or exchange the product or issue you a refund in the form of your original payment should you wish to return it.

Product in Exchange for a Contribution

Upon receipt of the returned product, we will replace or exchange the product. Please note that due to current tax laws, contributions made to the The-ELF in exchange for a product are unable to be refunded.